

Terms and conditions

1. Conclusion of the contract

By signing up, the customer of Klockargården Stugby (hereinafter referred to as KS) offers the binding conclusion of a contract. The reservation of a holiday house can be made in writing, verbally, by telephone or via the internet. KS will confirm the reservation in written form (by post or email).

2. Payment

- 2.1. A pre payment of 20% of the total price is obligated after sending back the signed quotation. The final payment must be paid to KS latest 6 weeks before arrival day (receipt of payment on the bank account of KS). If the contract is concluded less than 6 weeks before arrival day, the total price has to be paid immediately upon receipt of the documents. Without full payment of the price there is no claim of the customer on a holiday house.
- 2.2. The prices listed on the internet are weekly rental rates. The price of the week depends on the season and the size of the holiday house. In case of stays longer than one-week, seasonal prices may vary.
- 2.3. Prices on the internet and in correspondence are specified in Euro or Swedish kronor.

3. Holiday house

- 3.1. The accommodation can only be used with the number of persons indicated at the website of KS. Check in can't be done before 16:00 on the day of arrival. Exceptions require prior request by the customer and confirmation by KS. Setting up tents, parking of caravans and camper vans requires the prior approval of KS. The customer is responsible for maintaining the accommodation during the stay. The final cleaning costs are mandatory and have to be paid by the customer (see prices at the website of KS or quotation). Check out at departure day is latest 10.00 am.
- 3.2. Electricity and firewood are consumption-dependent additional costs and will be charged at the end of the stay with key return.
- 3.3. In case of damage of the accommodation or the inventory, the customer has to pay compensation. At the end of the rental period, the customer has to return the keys.
- 3.4. Pets are required to be confirmed by KS. Dogs have to be kept on a leash. Dog excrements have to be removed by the dog's owner immediately and thoroughly on the entire property.
- 3.5. The customer has to bring bed linen, towels and dish towels on his own. These accessories can also be rented from KS, which must be communicated in advance (please see prices at quotation).

4. Withdrawal from the contract by the customer

The customer may withdraw from this contract at any time until arrival day by means of an appropriate declaration. If the customer withdraws from the contract or does not show up, KS may demand compensation for the arrangements made by KS for the stay and for KS's expenses. The claims for withdrawal fees are listed below and have to be paid by the customer:

- 4.1. Up to the 100th day before arrival 20% of the price, but at least 50,00 Euro.
- 4.2. From the 99th to the 50th day before arrival 40% of the price, but at least 100.00 Euro.
- 4.3. From the 49th day until the 1st day before arrival 80% of the price.
- 4.4. 100% of the price on the day of arrival or in case of non-arrival.

5. Cancellation and termination by KS

In following cases, KS may withdraw the contract prior to arrival day or during the residence:

- 5.1. Without a deadline:
wenn der Kunde oder eine der ihn begleitenden Personen das/die Ferienhaus/-wohnung trotz Abmahnung durch KS nachhaltig unpfleglich behandelt oder sich in grobem Maße vertragswidrig verhält, ist die sofortige Aufhebung des Vertrages und die Einbehaltung des Preises gerechtfertigt. Eventuelle Mehrkosten für den Rücktransport trägt der Kunde.
If the customer or one of the accompanying persons mistreats the holiday home in spite of a warning by KS, or acts to a large degree in breach of contract, the immediate withdrawal of the contract and the payment of the price is justified. Any additional costs for travelling back has to be paid by the customer.
- 5.2. After reminder and deadline:
If the customer does not fulfill his payment obligations contrary to clause 2 of these terms and conditions, KS shall send him a reminder with a time limit and notice of cancellation, after which KS shall be entitled to withdraw the contract. In this case, the conditions for the cancellation clauses according to clause 4 shall apply.

6. Warranty / Liability

- 6.1. KS is responsible for the conscientious preparation as well as for the correctness of the description of all indicated holiday homes.
- 6.2. A liability of KS for performance disturbances in connection with services, which the customer directly booked without booking and KS (e. g. sports events, excursions, visits, etc.) is not considered.
- 6.3. Participation in sports and other holiday activities must be the responsibility of the customer. Sports equipment, equipment and vehicles should be checked by the customer before use. KS is only liable for accidents occurring during sporting events and other leisure activities, if KS is at fault.

7. In case of Disease

Kosten, die durch Krankheit während des Aufenthaltes entstehen, hat der Kunde selbst zu tragen. Ausgaben für einen möglicherweise erforderlichen Heimtransport des Kunden hat dieser selbst zu tragen.
Costs caused by illness during the stay shall be paid by the customer. The customer is responsible for any expenses for a possible transport of the customer.

8. Invalidity of individual provisions

The invalidity of individual provisions does not result in the ineffectiveness of the entire business conditions or the entire contract.

9. Jurisdiction

Karlstad, Sweden, is agreed as the court of jurisdiction.

Bankverbindung:

Empfänger: Jörg Kerschek • IBAN: DE47 4266 1008 0504 2605 00 • BIC: GENODEM1MRL • Bankname: Volksbank Marl